

Control-M

Workflow Insights

PRODUCT DESCRIPTION

Control-M Workflow Insights provides in-depth, intelligent business application and data workflow observability through dashboards and reports to help you continuously monitor and improve workflows supporting critical business services.

BUSINESS CHALLENGE

Application and data workflows are often very complicated, crossing operating systems, data platforms, and applications in hybrid environments. Meanwhile production environments and workflow changes are growing exponentially to support expanding business needs. With such rapid growth and frequent changes from IT Operations, Data Engineering, and AppDev teams, how can companies ensure workflows are healthy and optimized and that Service Level Agreements (SLA) are consistently met?

BMC SOLUTION

Control-M Workflow Insights helps IT teams reduce risk and improve business service performance by providing targeted analysis and enhanced visibility into real-time workflow behavior through built-in dashboards and reports. Users get in-depth insights into how workflow changes will impact the performance and delivery of business services. By exposing performance drifts, irregularities, and errors early, escalations are prevented, the time required to resolve issues is drastically reduced, and IT Operations spends less time addressing performance questions.

SLA Management Services				
Search	KQL () V Last 1 year Show /		st 1 year Show dates C Refres	
+ Add filter				
Services success rate 79.288%	Total Services executions 309		es Ended OK	Total Services Ended Late 64
p 10 Services that had the highest number of executions that passed their SLA deadline		Services that had the highest number of executions that passed their SLA deadline		
vice, and out, size		Service Name 0	Avg Slack Time (Min) 0	Ended Late -
	~	service_ended_tate	-4.9	20
\$4040,LX78	and the second	ENDED LATE	-1.2	18
INDED,LATER		ENDED_LATER	-65.3	9
A		14	- 608.0	5
		a	-605.5	5
		SHANK .	-11	3
(2-004) 3		100	-1039.3	2
100 2 4 6 8	10 12 14 10 10 20 EndedLate	TOL Export: Raw & Formative &	-9243	2
Services that had the highest risk of passing their SLA deadline (minimum avera	ge Gook time)	Services that had the highest risk of pass	ing their SLA deadline (minimum average Slack ti	mej
10. 295.4		Service name 2	Executed #	Ang Stack Time (Mm) *
41 200.7		70.	23	295.4
tre 331.7		đ	7	299.7
	1425.8	tro .	36	301.7
Suare -	1997	m	3	1405.8
INDID,044	2538.4	SHANE	3	2304.7
10L/4/4	2009.2	ENDED OKe	10	2638.4
1002	2001.0	TOLINEW	26	2659.2
100-	2/12.4	1002	25	2001.0
	THE REAL PROPERTY AND A DESCRIPTION OF A	100	25	27/2.4

KEY FEATURES

Get in-depth insights on application and data workflows.

- Workflow observability: Increased confidence that SLAs are being met for Control-M users and IT leaders
- Comprehensive control and management capabilities: Constant telemetry and intelligent analysis on executing application and data workflows and definition changes, including KPI tracking and real-time visibility into workflow errors and their impact on critical business services

Control-M Workflow Insights provides insights-based dashboards to help you continuously monitor and improve workflows supporting critical business services.

Follow, like, share and subscribe to:

PARTNERSHIPS

f in 🖸 🞯 wesell 🖳



Makati

´ 10o0lo `

2 8858 5555 / +63 2 7625 5900 • sales@wsiphil.com.p Cebu Davao www.wordtext.com.ph

To inquire, please call or email:



DASHBOARDS

Workflow Health:

Monitors the health of workflows and jobs. Provides insights into workflow stability over time.

Workflow Trends & Peak Volumes:

Explores historical peak usage volumes and the applications affecting those peaks.

Workflow Distribution:

Monitors workflows and job distributions in the system to ensure effective load balancing and agent utilization.

Workflow Alerts:

Monitors various alert metrics, including jobs, applications, and hosts that generate the highest number of alerts, most common alert messages, and alert trends over time.

Workflow Definition Updates:

Provides insights on job and folder updates, including jobs or folders that were added, deleted, or modified, and which users made the changes.

SLA Management Services:

Monitors the health of SLA management services and their stability over time. Provides insights on jobs with excess duration and start time delays affecting SLA services critical path completion.

Optimization Insights:

Provides insights on job and workflow efficiency to identify optimal areas for optimization that can reduce TCO and inefficiencies.

Job Executions:

Monitors various job execution metrics, including average execution duration, monthly job executions, and executions by start or end time.

Follow, like, share and subscribe to:





CELEBRATING GREAT PARTNERSHIPS (1000o)

To inquire, please call or email:

63 2 8858 5555 / +63 2 7625 5900 • sales@wsiphil.com.p Makati | Cebu | Davao www.wordtext.com.ph

