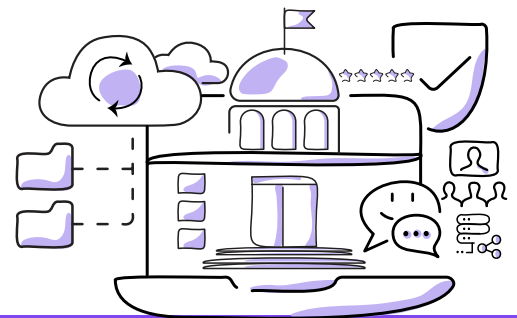


## Citrix Workspace and Microsoft 365 empowers the public sector to better meet the needs of citizens everywhere



After years of slow but steady progress toward digital transformation in the public sector, the pandemic inspired digital innovation across all segments of the public sector service delivery. Moving forward, the next challenge will be continuing this momentum as worldwide government IT budgets are expected to reach \$557.3 billion in 2022.

Citrix and Microsoft provide a strong digital ecosystem to empower state, local, and federal government agencies to improve remote working efficiency, cut operational costs, and better serve employees and citizens. Our fully integrated solutions deliver responsive access to apps and data so that mobile workers are prepared to respond quickly to the public's needs.

## Government is better with Citrix and Microsoft

### Enable remote government

[Citrix Workspace](#) and [Microsoft 365](#) provide reliable access to productivity and collaboration apps to remote government workers, enabling agencies to continue serving citizens even during times of crisis. Real-time network and performance optimization technologies using [Citrix HDX](#) and [Citrix SD-WAN](#) provide a fast, reliable experience regardless of location, device, and network so that employees can work from anywhere.

### Empower workers and citizens to collaborate

Public workers need tools that enable them to make decisions collaboratively and securely during any crisis, while the community needs the ability to participate in public forums remotely. [Citrix Workspace](#) and [Citrix Virtual Apps and Desktops services \(CVADs\)](#) provide seamless access to remote collaboration tools in [Microsoft 365](#), like [Microsoft Teams](#). Public agencies and citizens can use Microsoft Teams to interact securely in compliance with important government regulations.

### Meet compliance standards to build public trust

Citrix and Microsoft solutions provide strong protection for confidential data. Apps and intellectual property aren't stored on endpoint devices that can be compromised, lost, or stolen. Instead, everything remains in agency-controlled repositories, either on-premises or in [Microsoft Azure](#) and accessed through [Citrix Workspace](#) and [CVADs](#). This level of access control, along with built-in auditing and reporting capabilities enable IT to manage compliance, information governance, and data protection.

### Safeguard government data in the cloud

Shifting to remote work can increase vulnerability to attacks if systems, processes, and endpoints are not secured. This combined solution features robust zero trust architecture that provides end-to-end encryption, secure web browsing, and context aware access policies, allowing complete visibility and granular control over all end-user data sharing activity. [Citrix Analytics](#) uses machine learning to identify suspicious behavior, while [Microsoft Security Graph API](#) provides a unified threat intelligence view.

## How government agencies are using Citrix and Microsoft to meet the public's needs

The U.S. Defense Logistics Agency (DLA) manages the global supply chain for numerous government agencies. Long before COVID-19, the DLA used multiple Citrix solutions to centralize control of all IT operations, enable remote work with CVADs, and provide "hot desking" with Citrix Workspace. When the pandemic hit, the DLA was able to quickly scale up remote work, growing from 6,000 remote workers per day to as many as 20,000.

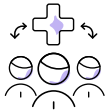
The City of Corona transitioned its entire infrastructure to Microsoft Azure and deployed Citrix Workspace and CVADs to provide its workers with access to virtual desktops. Today, workers are empowered to work remotely while repetitive manual tasks are automated. According to Kyle Edgeworth the City of Corona's Deputy CIO, "Citrix enhances the value of Azure Virtual Desktop. Enterprise tools in Citrix improve user density and performance, allow us to provision workloads on-demand, and simplify how our team manages images and applications. Intelligent scaling tools, like Citrix AutoScale, help us control costs."

# How Citrix and Microsoft transform government services across sectors



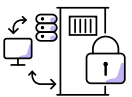
## First responders

Citrix Workspace and Microsoft Azure streamline access to apps and information so that contact center dispatchers can quickly respond to emergency personnel in the field. This combined solution speeds response times, while secure and compliant Azure cloud infrastructure protects PII data. Remote access to forms on any device also accelerates incident reporting and citation filing.



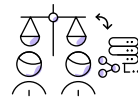
## Public health and human services

Citrix Workspace and Microsoft 365 include built-in productivity tools, like Citrix microapps, that eliminate manual processes to increase caseworker, clinician, and contractor efficiency so they can keep pace with expanding caseloads. CVADs provides mobile support and remote access to applications, files, and forms, ensuring everything remains secure in Azure and workers stay in compliance with HIPAA, PCI, and other regulations.



## Correctional facilities

Correctional facilities can provide streamlined access to legal resources, educational classes, and job search tools for inmates and parolees. Citrix Workspace and CVADs enable streamlined access to resources on low-cost thin clients that are easy to lock down and replace. Additional security features built into Microsoft Endpoint Manager help prevent attempts to break out of sessions, ensuring users conduct only authorized tasks.



## Public justice

Law enforcement and judicial staff can use secure file sharing within Microsoft 365 to collaborate on files and documents from any location and expedite their cases. Built-in security features within Citrix and Microsoft ensure that confidential information is always kept safe. With Microsoft Teams, lawyers, judges, and citizens can securely communicate in virtual hearings, depositions, and trials from any location.



## Self-service operations

Agencies like the DMV, building department, or public works, can increase citizen satisfaction through more efficient operations and self-service kiosks featuring the Citrix Workspace user-friendly interface. Running workloads in Azure speeds up data access for workers who are dealing with members of the public who need real-time travel information and other transportation data.



## Public libraries

With Citrix and Microsoft, libraries can provide secure computers and internet access to members of the public while reducing the associated costs and risks. Desktop and application virtualization with CVADs helps reduce IT workloads by making everything manageable from the cloud. It also protects patrons who inadvertently save private data on library devices. Libraries benefit from the ability to provide mobile workers with anytime, anywhere access to files.

## Citrix and Microsoft Azure deliver government-grade cloud infrastructure

Citrix Cloud Government is a U.S. government-grade cloud built directly on Microsoft Azure Government that enables governments to improve agility and achieve scalability when immediate expansion of services is required. Citrix Cloud Government uses FedRAMP High Baseline certified government infrastructure.

## Citrix simplifies procurement for public sector agencies

U.S. agencies can take advantage pre-approved pricing and pre-negotiated contract terms and conditions. Contact your procurement office to determine your eligibility to use a GSA Schedule or government contract.

## Why Citrix and Microsoft

Whether you want to improve cybersecurity, reduce costs, or transform the remote work experience for employees, Citrix and Microsoft provide an integrated solution that can meet all your agency's needs. Citrix and Microsoft eliminate the complexity of delivering high availability apps and data to workers across state, local, and federal agencies in a way that's secure and compliant, which ultimately results in cost savings, faster service delivery, and happier workers and citizens.

Learn more: [▶ citrix.com/Microsoft](https://citrix.com/Microsoft) [▶ citrix.com/solutions/government/state-and-local-government.html](https://citrix.com/solutions/government/state-and-local-government.html)