FAQ

SCANNER RESET AFTER READING ACCIDENTALLY USB-OEM BAR CODE

Follow the instructions below in case the OEM USB programming bar code has been accidentally read from the manual, or in case the reader is blocked with a flashing green LED and no reading beam, even after holding the trigger for 5-10 seconds.

- Download and install from Datalogic website:
  - the Aladdin software
    (https://cdn.datalogic.com/Download?iddwnfile=28711)
  - the driver "driver v 6.3.2" (https://cdn.datalogic.com/Download?iddwnfile=22082)

- Open Aladdin
- Pulling the trigger (with the scanner on its base, in case you have a model with a base), disconnect the USB cable from the computer and connect it again (if not already connected, connect the cable to the pc whilst pulling the trigger)
- Go to the Tools menu> Force device connection
- When the dialogue window changes to "USB HID", click on "connect"
- In the blue column that appears, locate "interface selection", choose "USB KBD" and click on "write configuration" (see screenshot here below)

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