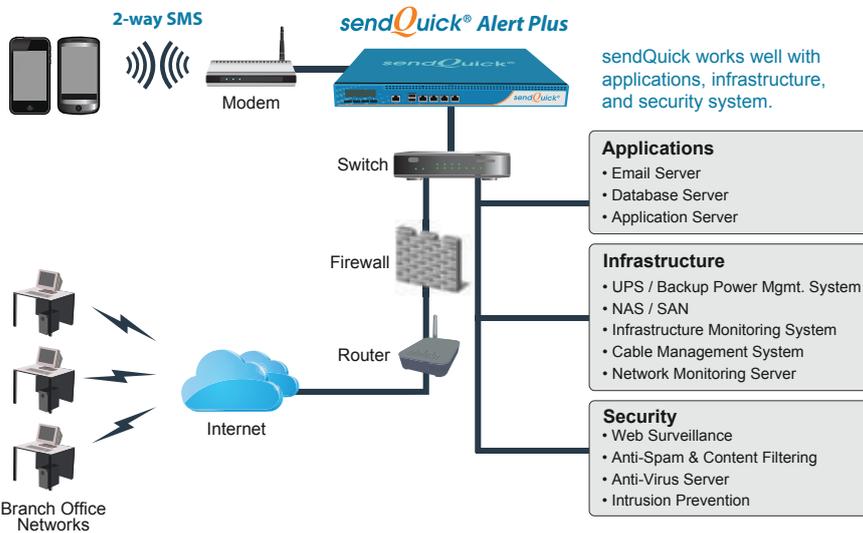# sendQuick® Alert Plus

SMS Alerts to Reduce System Downtime

- Firewall under attack
- Intrusion, virus or malicious attack to IT Infrastructure
- Power supply interruption
- Network or server down
  (link to your Network Monitoring System)

2-way SMS

sendQuick® Alert Plus

Modem

sendQuick works well with applications, infrastructure, and security system.

Switch

Applications
- Email Server
- Database Server
- Application Server

Firewall

Infrastructure
- UPS / Backup Power Mgmt. System
- NAS / SAN
- Infrastructure Monitoring System
- Cable Management System
- Network Monitoring Server

Router

Internet

Security
- Web Surveillance
- Anti-Spam & Content Filtering
- Anti-Virus Server
- Intrusion Prevention

Branch Office Networks

Unplanned system downtime - that is the bane of all IT personnels. When the unplanned and unexpected happens in your IT environment, how fast can you react and respond before something worse happens?

Today, companies require high uptime for their IT systems and has zero tolerance for systems failure. sendQuick Alert Plus is designed for IT network infrastructure as it will send short message (SMS) to the IT team when there is a problem, reducing downtime for the enterprise. sendQuick Alert Plus SMS system works very well with your firewall, IPS, anti—virus, server monitoring software and others.

It has built—in functions to convert email, SNMP and Syslog messages from your monitoring and security infrastructure to SMS, providing instant and concise information on the events happening in your office and data centres. sendQuick Alert Plus has become a very important component of the network and IT infrastructure of many companies.

KEY FEATURES

- Easy to set-up (get it working in less than 10 minutes!)

- Support unlimited number of firewall, IPS, anti-virus, UPS, network monitoring system, database and other servers

- Support all types of email alerts (SMTP), Syslog and SNMP Trap messages for events and converting them to SMS

- Message filter system (email, Syslog and SNMP) to send their important alerts to single and / or multiple users (rule based SMS)

- Built-in SMS reminder and escalation features to ensure message acknowledgement

- Support system monitoring (Ping) with SMS alert to ensure server availability

- Dual integration method: via email or HTTP Post for sending and receiving SMS

- All messages are date / time stamp for monitoring and tracking purposes

- Built-in SMTP email gateway and email relay function to relay email alert messages and serves as a back- up email gateway for the enterprise

- Message Virtual (Least Cost) Routing for distributed sendQuick (multi-site) implementation

- Fast message throughout with scalable load options

- Support High Availability (HA) Option

- Zero maintenance server (Low TCO)

- 2-way SMS communication

- Auto load handling and auto message distribution for efficient message receiving and sending

- Telco-independent (the GSM modem can send to all mobile operators with SMS interoperability)

- Optional add-on: Address Book and Shift Management; High Available (HA) Module; HTTPS (SSL); HTTP Delivery Module; Additional modems

COMPLEMENT YOUR SYSTEMS

sendQuick Alert Plus server is ideal for your IT / security infrastructure or datacentre. It will complement your infrastructure system like:
- Router
- Intelligent switch
- Firewall
- Intrusion Prevention System
- Anti-virus server
- Network monitoring systems
- Infrastructure monitoring systems
- Security monitoring systems
- Back-up power management system (UPS)
- Cabling management systems
- Environment management systems
- Network Access Storage (NAS)

BENEFITS

- Instant alert on SMS, reducing down-time
- SMS is delivered anytime, anywhere (even when you are overseas!)
- Get SMS reply from your support team for acknowledgement
- Selective SMS alert (with filter) for important events
- SMS is store & forward, with reliable delivery (network dependent)
- Send multiple SMS for each alert to different people
- Support unlimited applications, devices and servers (good ROI)

SMS ALERT APPLICATIONS

sendQuick Alert Plus server will alert your IT staff and reduce the downtime in your IT infrastructure
- SMS when your firewall is under attack
- SMS when there is an intrusion
- SMS when there is virus or malicious attack
- SMS when any network or server is down
  (from your network monitoring software)
- SMS when power supply interruption
  (from your back-up power management system or UPS)
- SMS when there is a change in environmental conditions
- SMS when you need to be informed of events!

USERS

- Banks / insurance / financial institutions
- Healthcare (Hospitals, clinics, healthcare services)
- Education Institutions (Schools, Universities, others)
- Government
- Pharmaceuticals / Biotechnology
- Telecoms / Internet Service Providers
- Travel related companies
- Hotels and service based companies
- Multinational corporations / factories
- All companies concern with security and system uptime

Authorised Distributor/Reseller

Complement Your Network and IT Infrastructure

sendQuick ® Alert Plus provides instant and concise SMS alerts on the events happening in your office and data centres.

HARDWARE SPECIFICATIONS
- Intel ® CPU
- Hardened Linux OS
- 4GB RAM
- 500GB HDD
- 1U rack mountable [432(W) x 275(D) x 43(H) mm]
- 4 x 10/100/1000BT NIC card
- 2G/3G modem with WCDMA 850/1900/2100 Mhz
- Estimated weight: 4.3kg
- 4 x USB, 1 x RS232, 1 x VGA
- Certification: CE, FCC, UL RoHS

SOFTWARE SPECIFICATIONS
- sendQuick ® Alert Plus software
- Apache web server
- Email server
- PostgreSQL database server
- Web interface server

VM
- 2 Core CPU
- 4GB RAM
- 250GB HDD

Optional add-on available

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