

Brochure

Transform IT without boundaries

HPE Lifecycle Event Services



Hewlett Packard
Enterprise

We're with you every step of the way

Get the most from your IT today, modernize for the future, and enjoy improved return on investment and a seamless support experience over your entire, unique journey.

Services that help you keep pace with the New Style of Business

How can we help you?

"I need fast time-to-production for IT infrastructure and functionality."

"I need access to skills to extend my team for a limited period."

"I need to get the best possible performance from existing IT so I can stretch my limited budget further."

Peak IT performance is critical for succeeding in the New Style of Business. But supporting traditional applications while standing up a whole crop of new style applications, such as mobility, Big Data analytics, and cloud-native apps, is creating real challenges for IT. The rapidly changing technology landscape is becoming increasingly complex, while IT budgets are static or shrinking, so deploying new hybrid IT solutions and accessing specialist skills and resources, is a critical success factor.

HPE Lifecycle Event Services are designed to support this New Style of Business. We can complement your IT team with additional resources, specialist skills, and value-added services to achieve your IT project and performance objectives. By speeding time-to-production for new purchases and technology transformation, we help you achieve the maximum return from your IT investments and business benefits.

No matter where you are on your technology journey, HPE Lifecycle Event Services can help you get the most from your available resources. We provide expertise at every step of the way, accessible when, where, and how you'd like it. You can:

- **Deploy and expand game-changing solutions, faster**—Get onsite "plug-and-play" and faster time-to-production.
- **Maintain peak IT performance**—Enjoy maximum results from your current IT investments.
- **Access IT skills on demand**—Extend your resources to meet project requirements and maximize the performance of your IT solutions.



HPE Implementation Services for Hybrid IT and IT Solutions enable up to 50% faster deployment of pre-integrated solutions than onsite deployment.*

HPE Installation and Deployment Services

Installation and deployment services from Hewlett Packard Enterprise help you adopt new technologies faster, deploy and expand more easily, and transition without disruption. Choose from:

- **HPE Factory Express**—Factory integration for your new hybrid IT solutions, that is pre-configured and built to your specifications, tested and documented for rapid onsite implementation.
- **Installation and deployment services**—HPE onsite hardware and software, commissioning and handover for simple servers, upgrades, and complex custom projects.
- **Relocation services**—Whether a single server or an entire data center, Hewlett Packard Enterprise can execute and coordinate the whole relocation.
- **Data Sanitization and Disposal**—It is crucial for every business to maintain data protection and, in some cases, compliance; using some of the industry's most stringent data-removal protocols, HPE offers services to sanitize storage devices prior to repurposing or disposal.
- **Project management**—Retain a certified HPE project manager to coordinate and manage IT projects ranging from a simple relocation to complex deployments.

HPE Technical Services

HPE Technical Services provides a wide range of defined and custom scope services to help keep your technology running at peak performance. These services also offer access to the skills you need to achieve your IT operational and project objectives. Available on a per-event or recurring basis, you can get the service you need, when you need it.

- **Technology optimization and improvement services**—Hewlett Packard Enterprise can check the health of your systems and processes and help you maintain peak performance of your IT solutions. A variety of assessment services enables the development and implementation of improvement recommendations and approved changes.
- **HPE Technology Services Support Credits**—Pre-paid annuity support credits help you meet the ongoing and changing needs of your IT environment by giving you the flexibility to tap into technical expertise and services from our service menu, whenever you need them.

“Historically, we’ve always built our own equipment, but the logistics in this case would have been overwhelming. We trimmed at least three weeks off our implementation timeline by having HPE do configuration for us.”

– Duff Reid, COO, Global Relay

Why choose Hewlett Packard Enterprise

Expertise

Leverage experienced, certified experts for assistance with a wide range of HPE and multivendor technology.

Worldwide presence

Tap into a global delivery organization with consistent delivery capability in more than 170 countries.

Customized or standard

Get the ultimate in flexibility with standard deliverable packages for an off-the-shelf solution, or get custom services tailored to meet your needs.

Turnkey solutions

Access preconfigured, pretested, and pre-integrated solutions, shipped directly to you from HPE factories.

Help when, where, and how you need it

HPE Lifecycle Event Services are available directly from Hewlett Packard Enterprise and through our global network of authorized Partner Ready Services providers. From a simple installation, to ongoing assistance, to augmenting your technical staff, you can leverage our expertise to better meet your business needs.

Learn more at
hpe.com/services/lifecycleevent



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